

Ascom Mobility solutions for Microsoft Teams

Partner Solution brief



The integration of Ascom's wireless handsets with Microsoft Teams brings all the security, cost and reliability benefits of Ascom's mobility solutions to Teams users worldwide.

Microsoft Teams is the world's favorite cloud-based Unified Communications as a Service (UCaaS) platform, with hundreds of millions of active monthly users. The replacement for Skype for Business, Teams is the default choice for organizations keen to benefit from hybrid working and cloud-based collaboration. But Teams has become even more attractive thanks to its integration with Ascom's wireless handsets. Teams users can now exploit the proven reliability of these devices operating on high-uptime DECT or Wi-Fi networks.



The challenges

Many organizations want to migrate from their legacy PBX and Skype for Business systems to Microsoft Teams. But they also want to maximize their investments in SIP handsets. And of course, they want to retain and/or add the proven benefits of Ascom Mobility, with secure and stable capabilities for personal alarms, voice, alerts, and messaging using rugged, enterprise-grade wireless handsets.

How Ascom can help

With multiple options, Ascom will be able to help with a solution for migrating to Microsoft Teams Phone System.

- For organizations with a need to add wireless VoIP service, Ascom will help tailor and implement a new mobility system, integrated to their Microsoft Teams tenant.
- Organizations with an existing Ascom IP-DECT or VoWiFi system can protect their investment and benefit from continued service when migrating their phone system to Microsoft Teams—it's simply a matter of upgrading and re-configuring the existing Ascom system.

The solution and its components

The solution consists of a seamless integration between Ascom IP-DECT/VoWiFi handsets and Microsoft Teams SIP Gateway, enabling Teams calling functionality on Ascom mobile handsets. The integration is particularly relevant for mission-critical communications in demanding workplaces, where employees, equipment and processes need the confidence provided by robust mobile services.

The solution covers the following Ascom wireless compatible handsets:

- **Ascom Myco 4 DECT**

An Android Enterprise Recommended ruggedized device, disinfectant-ready and dust and liquid resistant to IP68.

- **Ascom i63**

Operating on voice-ready WiFi network infrastructure and provide exceptional audio quality, personal alarm and positioning functions.

- **Ascom d43**

A sturdy DECT device with wideband audio for exceptional enterprise-grade sound quality.

- **Ascom d63**

Built for tough environments. Features end-to-end encryption, available with personal alarm and location function.

- **Ascom d81**

A tough handset for tough workplaces. Certified to IP65 level. Packed with personal alarm features and user-locating options.

- **Ascom d81 EX**

Complies with the ATEX directive for Europe, CSA certification for North America and the IECEx scheme for the rest of the world.

- **Ascom d83**

Extremely robust yet versatile handset. It delivers the voice quality, reliability, messaging and alarm functions demanded in today's workplaces.

- **Ascom d83 EX**

Complies with the ATEX directive for Europe, CSA certification for North America and the IECEx scheme for the rest of the world.

The IP-DECT wireless infrastructure include flexible option to meet any requirements on IT/network infrastructure, scalability, and wireless coverage across larger campus areas or multi-site operations. Compatible IP-DECT infrastructure components include:

- IP-DECT Access Points IPBSx
- IP-DECT Gateway IPBL + TDM Base Stations
- IP-DECT Virtual Appliance IPVM



Key benefits

- Migrate to Teams, the world's leading UCaaS platform, while retaining the unrivalled operational reliability of DECT and enterprise-grade VoWiFi Handsets from Ascom.
- Benefit from the convenience, flexibility, agility and cost effectiveness of Teams, while ensuring frontline staff use rugged, secure, Ascom enterprise-grade Smartphones, DECT and VoWiFi handsets.
- Give key staff the peace-of-mind that comes from knowing personal alarms and alerting functionalities are managed by a solid backend solution from Ascom.

Ascom Mobility in focus

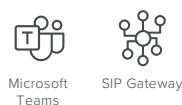
Why is IP-DECT so special?

IP-DECT (Internet Protocol-Digital Enhanced Cordless Telecommunications) is a technology that delivers on-site wireless telephony over IP networks. DECT is a well-established solution that is simply unmatched for its reliability. As DECT operates on an exclusive frequency band, DECT calls, messaging, task management and alerts are immune to interference. Other features too make DECT the natural choice for enterprise-grade on-site communications: encryption is standard, seamless handovers make it ideal for mobile workers, scalability is easy and can be extended to campus or even multi-site deployment.

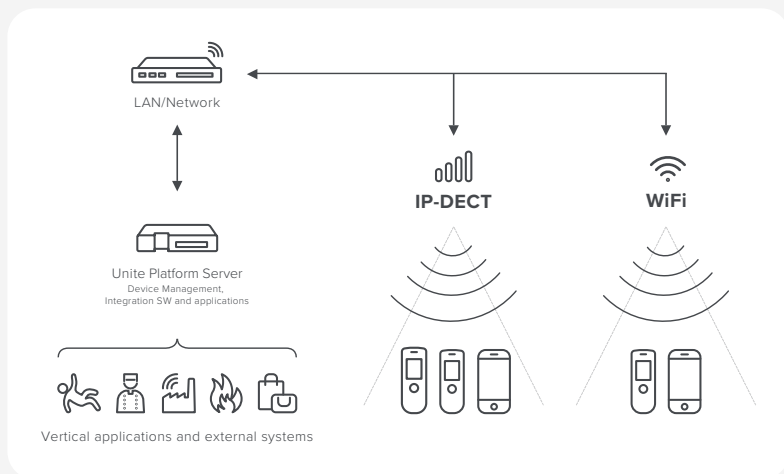
Why is VoWiFi handsets from Ascom to prefer?

As an alternative to our DECT family, Ascom has for almost 20 years successfully developed a sister product aimed at customers with a reliable WiFi network. VoWiFi handsets from Ascom come with the same form factor as DECT handsets and provides wireless telephony, the possibility of alarms, messaging and positioning through Ascom SW Platforms, as well as access to Ascom's broad product portfolio aimed at healthcare, industry and retail. i63 is the 3rd generation VoWiFi handset from Ascom, which continues to keep a leading position by follow the technological development, with new demands from the market.

Microsoft Cloud



Customer Site (Enterprise LAN)



ascom

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About Ascom

Our vision is a world where the right information moves people forward. Our mission is to put the right information in the right hands at the right time so that people can make the best possible decisions.

We are a global provider of communication and collaboration solutions for the acute care, long-term care and enterprise sectors. Our solutions are based on intelligent integrations with software and hardware that are open source and compatible with third party solutions. Every single second, our systems generate large amounts of data, which we then turn into useful and actionable information. This helps us to bring data to life for people in the toughest operational environments, ensuring smooth, complete, and efficient workflows.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 19 countries and employs around 1,400 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.