



# Communication and collaboration solutions for long-term care

Ascom solutions close digital information gaps allowing for the best possible decisions – anytime and anywhere

Long-term care (LTC) providers face a dilemma: how to reliably monitor and respond to residents, while at the same time maximising their dignity, privacy and independence. But there's more. Facilities face chronic shortages of qualified staff. And rapidly ageing populations—who require longer, costlier care—are stretching already tight budgets.

None of this is news. What is, however, is the Ascom range of communication and coordination solutions for LTC facilities. Built around five core offerings, it provides scalable solutions for every size and type of facility, from smaller specialist units up to multi-site operations.

# Five key long-term care communication and coordination solutions



## Smartphones for long-term care apps

Enable digital and mobile working. Give mobile staff access to the care apps and information they need—wherever they are—on one mobile device.



## Alert management system

Send alerts and messages from your existing systems (such as nurse call alerts and technical alarms) to workers' mobile devices. Help ensure alerts are received by the right person, actioned or escalated.



## Resident response and nurse call system

Enhance residents' safety with a combination of innovative nurse call and mobile devices. Optimise workflows, and enable digital reporting and auditing.



## Advanced resident response and nurse call system

Our nurse call and resident response system, but with powerful Ascom Unite software. Integrates with EMRs and other third-party systems to generate detailed resident insights. Suitable for larger and multi-site facilities.



## Wander management and personalised monitoring system

Discreet digital monitoring of residents provides security and dignity, with wander alerts going directly to mobile caregivers. Gather and analyse residents' behavioural data to provide truly personalised proactive care.



## Discreet, safe and independent living for residents

Your residents and staff deserve the best that technology has to offer. Ascom solutions ensure they get it. And as the solutions are customised, they get tools specifically tailored to their needs.

Whether it's using apps on a made-for-health care Myco 3 smartphone, or enhancing existing systems by enabling filtered alerts and nurse call. Or ensuring dignity and privacy by installing passive sensors, discreet wander management and predictive monitoring systems.



*What really makes the Ascom range distinctive are the benefits they offer to caregivers, residents and residents' families.*

*For example, a combination of Ascom software, feature phones, Myco smartphones, wearables, nurse call, beacons, sensors and alert management systems can help ensure that:*

- Alerts and requests go directly to assigned caregivers' phones
- Staff can communicate with residents and colleagues while on the go
- Alerts are automatically routed to colleagues if a carer is unable to respond
- Data can be gathered and analysed to generate resident insights and truly personalised care plans
- Mobile digital working reduces the time staff spend on paperwork and walking
- Filtered and discreet alerts reduce ambient noise levels, which promotes a more home-like environment for residents, and a less stressful workplace
- Staff actions and interventions can be logged and made available to residents' families and regulatory authorities
- You get the most out of existing IT systems and infrastructure, as Ascom solutions are open and interoperable

## Comprehensive support and training

Facilities change. Technology evolves. Staff come and go. Residents and their families demand better services. That's why we offer uniquely comprehensive support and training services: to ensure you have an optimised Ascom solution, no matter what.

These services range from our Solution Lifecycle Support program to clinical consulting (performed by teams of Ascom nurses and healthcare IT specialists) to on-site and remote training.

We even offer Service Delivery Management, where you are assigned a dedicated Ascom support specialist to monitor, assess and optimise the provision of our services.

**Learn more at: [www.ascom.com/uk](http://www.ascom.com/uk)**

**Ascom UK Ltd.**

Wall Island, Birmingham Road, Lichfield,  
Staffordshire, WS14 0QP  
Phone: +44 (0)121 353 6151  
uk.info@ascom.com  
www.ascom.com/uk

**ascom**

**About Ascom**

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – anytime and anywhere. Ascom's mission is to provide mission-critical, near-real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilisation solutions that provide truly smooth, complete, and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 18 countries and employs around 1,300 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.