



How can Ascom help?

- Effective communication and collaboration between staff and guests
- Reduced response times to critical alarms and guest requests
- Consolidated devices and reduced costs
- Enhanced guest satisfaction
- Faster response times for lone worker safety

Ascom critical communications solutions for hospitality

Supporting mobility, critical alert monitoring and lone working with advanced communication and collaboration solutions

Meeting your challenges with the Ascom Enterprise Platform

To explain how we work with hospitality businesses we have created the Ascom Enterprise Platform along with four solution offerings.

The Platform unlocks the power of near-real-time digital information, so that actionable insight flows seamlessly between critical systems and staff, wherever they are at a given time.

The Ascom Enterprise Platform is a critical communications and workflow solution portfolio. Used and trusted by well-known organisations worldwide, the Platform integrates with virtually any telephony, alarm, IT and process management system. The solution includes enterprise-grade hardware, software, mobile devices, and tailored after-sales support and services.

The Platform is built on three pillars to meet your challenges:

Integrate: collates and connects data from bed and meeting room systems, property management systems, building alarms, guest requests, housekeeping and task management applications

Orchestrate: processes and distributes messages, alarms, alerts and notifications to the right people at the right time, wherever they are in the premises

Enable: provides access and context for mobile recipients to enable informed decisions, resulting in efficient and effective collaboration and response



Ascom hospitality solutions

Benefits

- Single device consolidation for voice, data, Android apps, plus building and guest alerts
- Improve the efficiency of housekeeping with near-real-time alerting to check-in, check-out notifications
- Enhance safety by monitoring pre-activation of full fire alarms to unnecessarily going to full activation
- Enhance guest satisfaction with faster response to their requests

Our hospitality offerings



Smartphones for enterprise apps

Ascom Myco 3 smartphones work together with the right apps to enable enhanced communication across hospitality businesses. While the specific Android app provides key business benefits, our smartphones provide the perfect hardware platform on Wi-Fi, DECT and Cellular radio technologies. Built for constant use in harsh working environments, Myco 3 is highly specified for robustness, network connectivity, barcoding capabilities and replaceable and hot-swappable batteries. Additional features include IP67 dust and water-resistance, NFC, dual-cameras and more.



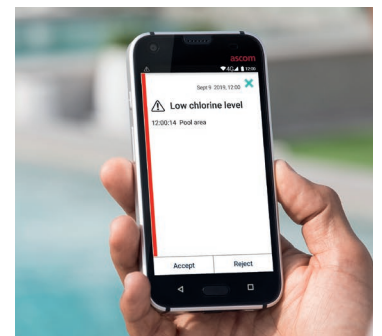
Enterprise voice for communication and collaboration

Ascom offers a range of mobile devices for a variety of uses within hospitality infrastructure from our mobility portfolio (VoWiFi and DECT phones and Myco 3 smartphones). Powered with a choice of our professional charging options. Our mobile devices are certified for interoperability alongside industry standard PBXs, on-site and cloud-based hosted voice platforms, delivering enterprise-grade voice functionality. This solution may be complemented with optional Ascom software components for additional features including 'push-to-talk' group conference calling, centralised phone book and centralised device management.



Alerting and messaging orchestration for mobile staff

Building on mobility platforms, our software integrates with third-party systems enabling alerts and alarms from other systems to be distributed and communicated via our mobile devices or iOS/Android apps. Adding the orchestrating components from the Ascom Enterprise Platform to enable grouping, filtering, escalation and interactive messaging for mobile users. It also supports our paging systems as an alternative mobile solution for staff and workflows that do not need voice communication. Mass communication of alerts to larger groups of recipients can be added, including response and acknowledgement tracking.



Personal alarm solutions for vulnerable and lone workers

Enabling users to raise manual and automatic alarms from their mobile phones in combination with location services, built on technologies such as BLE, DECT, GPS, IR, LF, WLAN and RTL S. They can also be triggered automatically via man-down/no-movement sensors or a pull cord if the handset is pulled from the user. Based on user identity, alarm type and location, a specific response workflow may be initiated including central notification to alert a rescue team. During the rescue operation, the rescue team is able to communicate using conference call features and silently listen in via the victim's mobile phone to assess the situation.



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The Ascom logo consists of the word "ascom" in a bold, lowercase, red sans-serif font.**About Ascom**

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – any time and anywhere. Ascom's mission is to provide mission-critical, near-real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilisation solutions that provide truly smooth, complete and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 18 countries and employs around 1,300 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.