



Welcome to the new edition of the Ascom software maintenance newsletter

Dear customer,

Welcome to the new edition of the Ascom software maintenance newsletter. This gives you a handy overview of Ascom software updates released in the last six months. Compatibility information is available in each individual software release notes document.

Please contact your Ascom representative to access the new releases. The recommended first step is to perform a feasibility study to determine how new releases will impact your existing solution. Depending on the outcome, we will jointly define an upgrade project.

All the best,
Your Ascom Support and Services Team

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Mobility

Ascom a72 1.5.1

Improvements

- When a72 receives messages in a radio environment with low signal strength there is a risk of corrupt characters in the message. In rare cases this could lead to a corrupt message data base which blocks a72 to display new messages. The handling of corrupt characters is now improved to prevent that situation.
- Furthermore, the database has been improved to handle simultaneous access from messages received over the air and messages received from the Paging Charging Rack.
- The in-charger detection has been improved.
- The supervision of the decoder task in the receiver chain has been improved.

Ascom WinPDM 4.2.0

Release of a72 Bulk programming. Updated to support simultaneous software update of up to 20 a72 devices over a USB-hub.

Ascom i63 7.0.3

This is a release for making i63 compliant with EU directive Radio Equipment Directive (RED) Delegated Act for Cybersecurity. It also contains improvements and NCRs and bugs are fixed.

Ascom Myco 4

Feature Release – FR5, Maintenance Releases – MR5.1 and MR5.2 including Firmware updates, OEMConfig and Myco Support Library releases.

Read out caller, with contact look-up with Unite Collaborate. Know who needs you—before you touch the device. Myco 4 can speak the caller's name and pull contact details from Unite Collaborate, helping staff decide quickly whether to answer now, delegate, or call back.. (FR5, OEMConfig, Support Library)

Voice-assisted handling of calls (including wake-word). Hands busy? Just speak. Myco 4 can announce who's calling and lets users answer, decline or mute by voice—great when wearing gloves or carrying equipment. Wake-word (“Hey Google”) support helps staff get things done without touching the device. (FR5, OEMConfig)

User restricted mode, gives an administrator the ability to set grid size, protect settings and app-drawer with a password, place app icons and widgets on the start screen and restrict users from changing the layout. All this is to standardize phones and let users get the same experience especially in a shared-phone scenario. (FR5, OEMConfig)

New Ascom Widgets, with device information and battery state of charge. (FR5)

Prioritize Cellular Network over Wi-Fi, useful for Private 5G networks where Wi-Fi is used as a secondary network. (FR5, OEMConfig)

Network rules per app. Keep critical apps on the safest, fastest network. IT can simply choose which apps use Wi-Fi, cellular or both—so electronic health record lookups, secure messaging, or voice apps always get the connectivity they need with predictable performance and cost. (FR5, OEMConfig)

Turn every Myco 4 Slim into a fast, accurate scanner with Epic Rover. Staff can scan patient IDs, meds and supplies directly with the camera and an integrated aimer, streamlining bedside workflows and inventory without buying separate scanners. Built to support Epic workflows. (MR5.1, Support Library)

Dual-SIM with automatic switchover. If one mobile network dips, Myco 4 quietly switches to the other for mobile data. Staff stay reachable, and critical calls and alarms continue—ideal for wide campuses or mixed private/public 5G work where one carrier doesn't cover everything. (FR5)

Improved support for Cloud PBX - configurable outbound IP. Fit neatly into complex enterprise networks with cloud PBX telephony. FR5 enables Myco 4 traffic to present the right IP configuration for your environment, easing integration with firewalls, call servers and security policies—less friction for deployment. (FR5, OEMConfig)

User-Restricted Mode (a.k.a Kiosk Mode). Lock down the home screen to what teams really need. IT or the service partner can fix the layout (apps, widgets, grid size), hide distractions, and prevent changes—so new or rotating staff see the same simple, role-based start screen and get to work immediately. Speed dial menu can now also be hidden from the users. (FR5, MR5.1, OEMConfig)

The “R” button can be shown on the in-call dial pad for DECT calls. For users, especially when using Myco 4 DECT with Mitel MxOne, the “R” button can be enabled to use the PBX features relying on this button on feature phones. (MR5.1, OEMConfig)

Built-in IR Site Survey Tool. The tool for IR Site Survey is now built-in into the Myco 4 to be accessible on the device, so installers and super-users can map coverage and optimize location accuracy without the need to install the app separately. (FR5)

Auto-grant special app permissions. Deploy at scale with zero pop-ups. IT can pre-approve the permissions required by Ascom apps so new devices work “out of the box”—no manual confirmation on hundreds or thousands of phones. Faster rollouts, less hand-holding. (FR5, OEMConfig)

Further software improvements. New OEMConfig parameters (Vibrate for outgoing call accepted, Device name), barcode scanner improvements, NCR corrections, Bug fixes and updates security patches (FR5, MR5.1 and MR5.2, OEMConfig)

Compliance with EU directives. The Myco 4 is now compliant with EcoDesign Regulation (EU) 2023/1670 and Cybersecurity Regulation (EU) 2022/30 and European standard EN 18031 (MR5.1)

SIP phone call improvements. Accept incoming call from both SIP proxies (HF AE3.8.2)

Ascom Myco 3

SIP phone call improvements. Accept incoming call from both SIP proxies, Fix for handset keeping device SIP extension when registering shared phone extension (HF AE6.5.3) Updated security patches (SMR 3.6.3, SMR 3.6.4)

Ascom IP-DECT v13.1.2

- Add support for RFC 8760 which introduces more secure authentication algorithms for SIP authentication.
- The ASCOM-IPDECT-MIB has been extended to include detailed status information similar to the information that has until now only been available via the Web UI. For IPBL status information about each connected RFP is available as well as status of the IPBL DECT synchronization (ring sync). For IPBS status information about air synchronization has been made available. For all device types it is possible to retrieve basic information about hardware, firmware, serial number etc.

Digistat

Digistat Suite 10.1.0

Digistat Suite 10.1.0 introduces the following new features and improvements:

Digistat Installation package

- Portuguese language has been added
- Digistat Suite Server
- Enhancements and new features have been introduced BodyGraph module for nursing activities management (Digistat Docs)
- New Identity Web module for assigning devices to patients (Digistat Docs)
- New Neonatal Patient File for neonatal patients workflows (Digistat Docs)
- MultiAssist: support for Danish, Italian, Swedish and Portuguese languages (Digistat Care)
- OnlineWeb: new HTML content widget having fields resolved by a single sql query

Digistat Suite Mobile - Digistat Mobile

- Support for Private apps on Google Play Store (Digistat Care)
- Support for Android 15

Digistat Suite 10.0.0

Digistat Suite 10.0.0 introduces the following new features and improvements:

Digistat Installation package

- Unified installation package for EU and NA

Digistat Suite Server

- Support for Docker Containers. All Ascom Server components are now available as Docker images in the Ascom registry.
- Enhancements and new features have been introduced in Therapy Web module (Digistat Care) - Enhancements and new features have been introduced in Patient File module for adult patients (Digistat Docs)
- Enhancements and new features have been introduced Nurse Care Plan module for nursing activities management (Digistat Docs)
- BodyGraph module for documenting devices application (Digistat Docs)
- Possibility of selecting a special location called ALL to display all locations in Smart Monitor Web module (Digistat Care)
- Possibility to order the Vitals Catalogue in Vitals Web module (Digistat Care)
- Possibility to allow/block users from editing date for past fluidbalance records in Fluid Balance Web module (Digistat Care)
- Drivers and CDSS rules are now uploaded into the Database
- Bugfixing in some Web modules

Digistat Suite Client

- Bugfixing in some Desktop modules

Digistat Suite Mobile - Digistat Mobile

- Smart Central Mobile App is now available on iOS (Digistat Care)
- Identity App is now available on iOS (Digistat Docs) 1/16
- Possibility to associate bag or syringe barcode in Identity App (Digistat Docs)
- Bugfixing in some Mobile modules

Telligence 7.6

Telligence 7.6 software (NGTELL76-S or NGTELL76NM-S) is required to run the Tellegence Nurse Call System. This release introduces the following new features:

- With this release, users installing Tellegence can now choose a third configuration mode, Static mode, alongside the existing BootP and DHCP modes.
- Additional information is now displayed during startup.
- Improved audio quality for the speech module on room Gateways.
- Enhanced memory usage efficiency on IMT.

TeleCare IP 14.4

Maintenance releases of the following software:

- NIRC4 5.3.0 Medical and non-medical
- vNISMgui 3.4.0
- vNISM 3.4.0

Unite Healthcare Platform

Ascom Healthcare Platform Q3 2025 release.
This chapter provides an overview of the releases and the benefits that an upgrade would bring to the customer. All releases also include maintenance items to resolve non-conformities and may also include security patches.

- Multiple Devices Improvements**
 - A user can have more than two devices.
 - A user's device can be identified to be informational. These devices will not be taken into account for alert deliveries, that is will not affect alert redirections.
 - System default behavior can be to send alerts to main device only, all devices but informational, or all devices.
 - Applications, for example Unite AlertTrac, can override system default behavior.

- Automated Scheduled Reminder Messages**
 - Possibility to schedule alerts in Unite AlertTrac to be sent at a specific day and time, or on a recurring basis, for example daily or weekly.

- Initiate Call Improvements in Smart Device Apps**
 - Configurable URI intent to improve integration to other dialers than the default dialer when initiating a call in Android apps.
 - iOS apps updated to support additional SIP clients.

- Alert Notification Improvements (Android)**
 - Integration to Imprivata updated to improve notification workflow on a locked device.
 - Improved ability to coexist with third party applications and receive notifications for new alerts. Group setting to use system heads up notifications instead of custom overlay notifications.

- Shared Device — Configuration Improvements**
 - By adding a unique number in the Ascom app that corresponds to the messaging number for the Shared Device with Device Extension, there is no longer a need for setting up the Device ID in Unite Admin .
 - SIP credentials for Shared Device with Device Extension configurable in the iOS Ascom apps.

- Unite Axxess for Smart Devices iOS — Application Revised According to Apple Design Guidelines**
 - Revised gestures.
 - Revised controls and icons.
 - Log out flow harmonized with Ascom Login.

- Application Settings Improvements**
 - Services can be set up in settings groups.
 - Additional application settings have been moved to group settings to support different configurations for users.

- Personal Alarm support for wearable devices**
 - A Personal Alarm can be initiated using a wearable device, for example a Flic button.

- Personal Alarm on Ascom Myco 4 improvements**
 - Added support for all four multi-function buttons on Ascom Myco 4.

- Role Call Numbers**
 - Call assignee on a general role or unit role on a fixed role call number.
 - Assignee can initiate a call from this number from Unite Collaborate.
 - Built in integration towards Avaya PBX to support this feature.

- Patient Handling Improvements**
 - Access to a patient's information can be restricted for specific users, for example if the patient is a neighbor of the healthcare professional.

- IP-DECT Improvements**
 - Broadcast messages can be addressed to a specific PARI master in a multi-master IP-DECT system.
 - Improved messaging capacity in IP-DECT systems that are implemented with IPV.M.

- System Supervisor Improvements**
 - Improvements to visualization of reported system faults.
 - Information about supervised nodes/modules are shared with ServiceNow to provide an overview of installed applications and versions on customer site.
 - Improved Monitoring of WCTP Server Connection
 - Security enhancements for the connection to the Remote Service Center (ServiceNow)

- Windows Server 2025 support
- RabbitMQ 4.1 support
- Android 16 Support
- iOS 26 Support

Commend Intercom

Please check [Commend document Center](#) : for the Commend “SymphonyMX” platform, Commend recommends equipping the devices with at least firmware version 3.8.1.14. However, Commend also advises determining whether a new firmware version is necessary based on the “Commend Security Advisories.” In this case, firmware version 4.00.01.29 is currently the recommended version.

Milestone

Please check [Milestonesys highlights](#).

Mitel

Please check [Document Center \(mitel.com\)](#).